

All Management Systems (MS) activities at PCI are conducted so as to ensure full confidentiality of the applicant's/certified organization's/certified plant's confidential material or information. Each file is segregated from the others and no comparisons are made by PCI personnel between the audit findings of one applicant/certified organization/certified plant and those of another. All personnel who have access to confidential information are bound by a confidentiality agreement not to disclose any information considered to be confidential by the applicant/certified organization/certified plant without the written agreement of the applicant/certified organization/certified plant, and to take the utmost care when filing and handling confidential information.

All team leaders, auditors, technical experts, external auditors, and external technical experts are bound by a code of professional ethics which, together with contractual arrangements with each individual, remain in force at all times.

All personnel, including external auditors and external technical experts, are required to keep all information confidential, particularly from fellow employees and from their other employers.

Any information other than that available under public domain required about an applicant/Certified Organization/Plant or individual is to be provided to third party with his/her written consent. If any confidential information is required by law to be released to a third party, the applicant/certified organization/certified plant or individual concerned would, unless regulated by law, be informed in advance about the information provided.

When any confidential information is released to an accreditation body or peer assessment body, this is communicated to the applicant/certified organization/certified plant.



Michael Kesselmayer
Managing Director of Quality Programs